

Fees

All Holiday Club activities held at Twinkle House will be charged at **£3.00 per child/young person** per session. These sessions are partially funded by The Big Lottery.

Fees for Outings / Trips

All members will be notified by email about forthcoming trips/outings. Charges may apply for trips/outings/activities that have been subsidised by funds raised by Mossock Hall Golf Club (for 2011.12 period only).

Refreshments - Sessions at Twinkle House

Refreshments (light snack and drink) will be provided by Twinkle House for activities taking place on Twinkle House premises. Please notify us on your membership form of any special dietary or other requirements. Inform us if you prefer to supply your own snack box.

Refreshments / Lunches - Outings / Trips

Food/drinks for outings will be the parent/carers responsibility. Wherever possible we will be meeting for a picnic/packed lunch with the whole group.

Dropping off / Picking up Times

Must be strictly adhered to. Those in our care will not be handed over to anyone not registered with us (that is parent/carer 1 or 2 as stated on your membership form) unless we have been notified in advance by you and provided with details of the person attending. Drop off and collection times will be notified for each activity.

Your Child/young person's welfare

Twinkle House takes seriously its responsibility for children and young people on site and make every effort to ensure their health, safety and well-being at all times. Each child will be treated as an individual at all times regardless of their race or gender, and we appreciate that each child has their own level of achievement and praise will be given accordingly.

Safeguarding (Child Protection) – All staff and Volunteers at Twinkle House are CRB cleared (enhanced)

Twinkle House recognises its responsibility to protect every person from abuse and at all times. Staff and volunteers are all aware of Twinkle House Policies and Procedures relating to Safeguarding (Child Protection) and will never be left alone with any child.

Our Mobile phone, Camera and Video Policy ensures that no team member is using a personal mobile phone, camera or video equipment on site. Any images taken during activities will be taken using the dedicated Twinkle House camera with images being stored on site as per our Policy and images being taken only in agreement with parents/carers. Copies of this Policy can be obtained from Twinkle House.

Outings and Trips

During any outings and trips, parents/carers will have full responsibility for the welfare of their child/young person(s). Twinkle House staff and volunteers will be accompanying only and will not have any direct care responsibilities.

