



We are inviting 360o feedback please

If you could send this back to Dee at enquiries.co.uk by Friday 22<sup>nd</sup> October 2021, I would be so grateful

<p>Question 1:</p> <p>Why do you visit Twinkle House: (Please tick /circle as many names as you want to:</p>	<p>Hydrotherapy Pool</p> <p>Immersive Room</p> <p>Sensory Light Room</p> <p>Sensory Sessions</p> <p>Children Sleep Service / Adult Sleep Service</p> <p>Classes:</p> <p>Please tell us which ones:</p>
<p>Question 2:</p> <p>What words best describe your experience of coming to Twinkle House: (Please tick/circle as many as apply to you and add more if you want to</p>	<p>Calming</p> <p>Welcoming</p> <p>Stimulating</p> <p>Helps with movement</p> <p>Feel listened to</p> <p>Guidance</p> <p>I get support</p> <p>Please add any more words:</p>
<p>Question 3:</p> <p>Can you tell us how you feel after you have visited Twinkle House? Do you see a difference to?</p> <p>Have you noticed does it improve:</p>	<p>Mood / Movement / Temperament / Behaviour</p> <p>If so can you describe how that affects you, your family / the person you are caring for/ supporting?</p>

<p>Question 4: We would like to offer more classes/ groups within our Wellbeing offer. What would you like to see more of:</p>	<p>Parent support groups / More things for young people / Children's sessions /</p> <p>Please feel free to give us some examples</p> <p>Anything else?</p>
<p>Question 5: We currently open 6 days a week from 9.30 until 5.00</p>	<p>Would you welcome longer hours that Twinkle House is open in the evenings – YES/NO</p> <p>Would you welcome Sunday openings – YES/NO</p>
<p>Please give us your email address if you would be interested in updates for extended hours</p>	
<p>Thank you for taking the time to fill this feedback form in. If you have anything more to add then please feel free to add more suggestions/ideas/ ways to improve Twinkle House</p>	
<p>This is optional of course: If you want to provide me with your contact details for further conversation please do so here:</p>	<p>Name:</p> <p>Phone Number:</p> <p>Email:</p>

**Please send your completed form to Dee at [enquiries@twinklehouse.co.uk](mailto:enquiries@twinklehouse.co.uk)**

